

DMS Installation Guide Version 2.2 (for Windows XP and Windows 7)

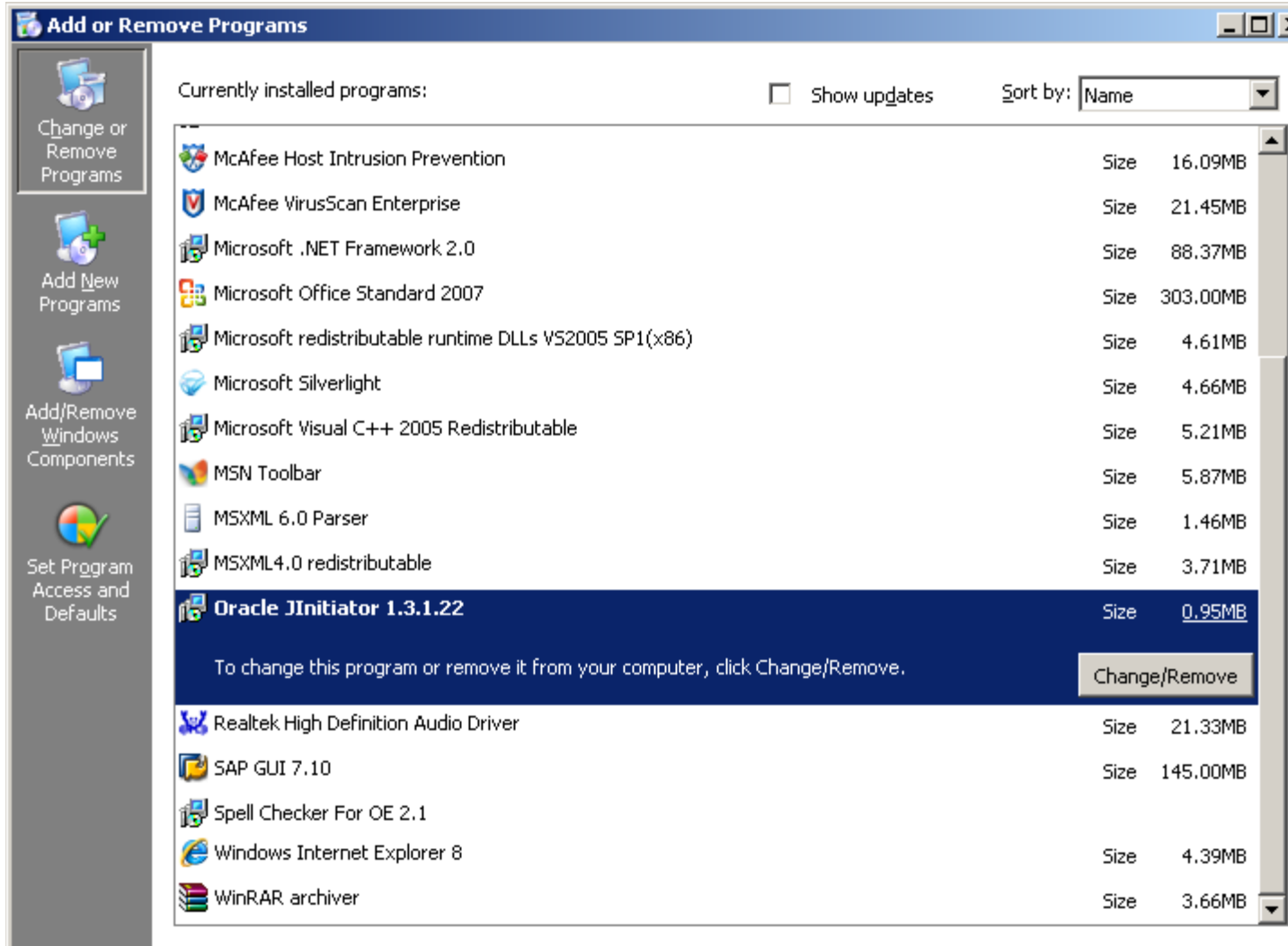
Document Usage:

1. Go to menu 'View' and select 'Web Layout' for properly viewing this document.
2. Use internet browser 'Internet Explorer 8' minimum.
3. Use administrator login of your computer.
4. Do not print this document.
5. Ensure this document is accompanied with JVM.dll file.

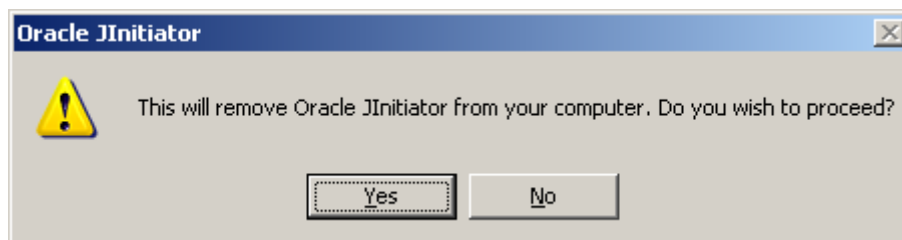
Step 1. Reinstallation (Optional)

- 1.1 If you had used DMS before on intended machine and it is creating problem to install fresh, then uninstall the same. For fresh installation, go to step 2 directly.

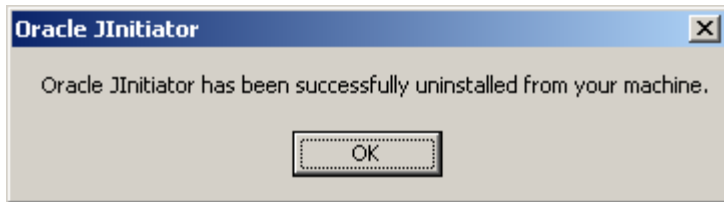
Uninstallation can be done by going to control panel > add remove programs like –



1.2 Click on Change/Remove button to uninstall the existing JInitiator. Approve confirmation by clicking on 'Yes':



1.3 Confirmation will be displayed:



Step 2: Fresh Installation

2.1 Go to page where DMS like is as follows:

Dear Dealers,

Please refer 'DMS Installation & Settings' on the link given below for better understanding and usage.

[DMS Installation & Settings \(Please click here\)](#)

DMS Minimum Requirements:

In case of installation problem only - For Windows 7	
Internet Explorer 9.0	Download jvm.dll [click here to download]

Instructions:

- Avoid installing java games / any software that conflicts with DMS installation
- Refer to installation guide for installation problems.

Note: 1. Force Motors Ltd DMS application will not work on any other third party browser such as Opera, Mozilla, Google chrome etc.

2. Insurance Details of vehicles being sold are mandatory w.e.f. 01 Jan 2012 for generating Delivery Note of the same.

* For Printing / Saving Report On your machine

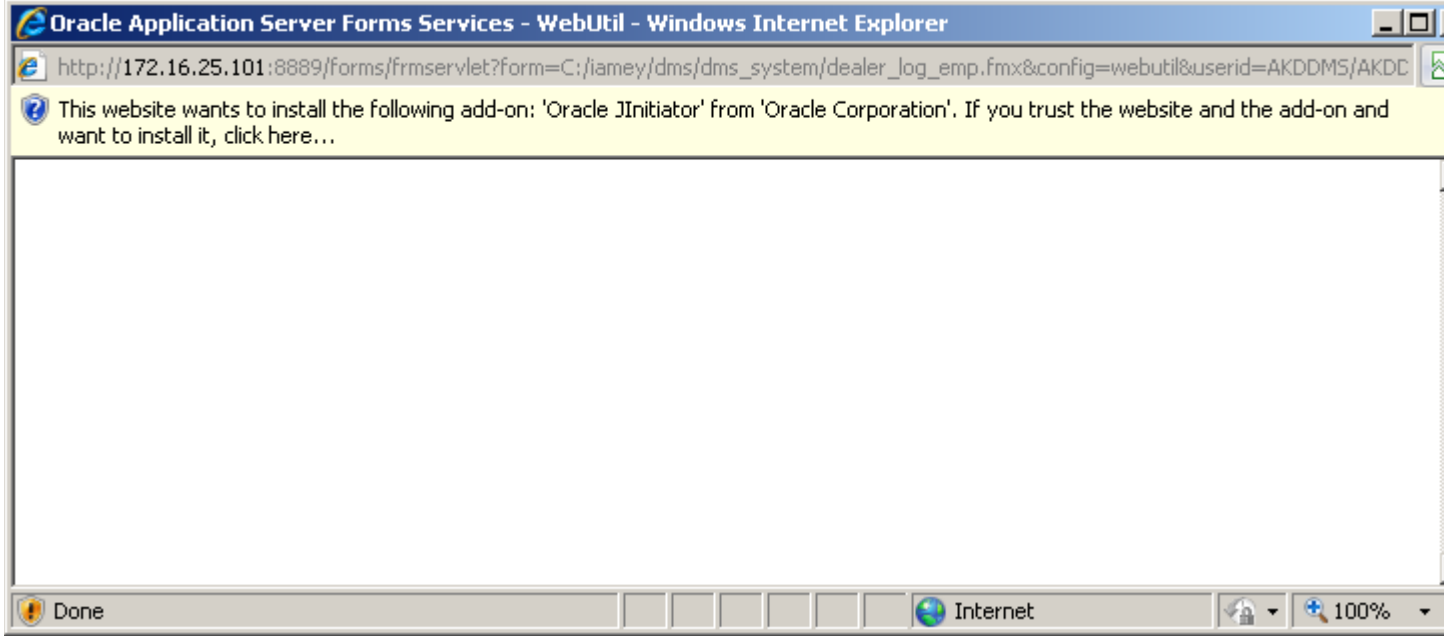
- Run the Report
- Go to 'File'.
- Click on 'Save As' and save with required name.

For any queries related to DMS please contact

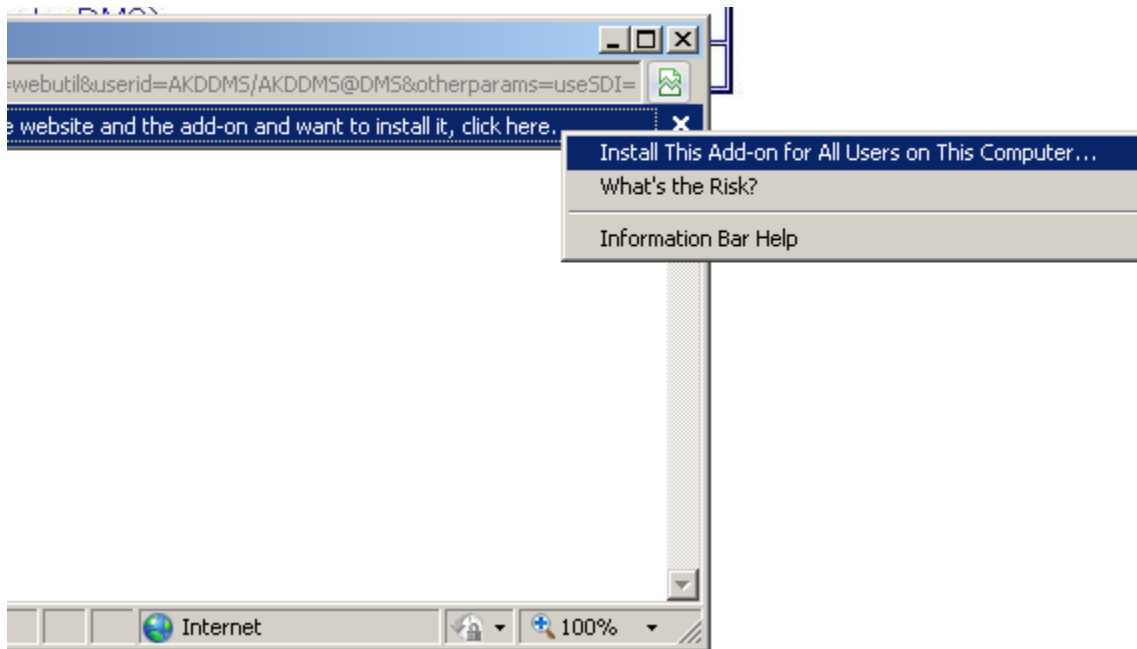
Business Division	Contact Person	Mobile	Extension
AVD	Mr.Yugal Sharma	8805027336	4294
PVD	Mr.Supratim Biswas	8888832968	4610
CVD	Mr.Shashank Maikhuri		4630

[I agree \(Go to DMS\)](#)

2.2 Click on 'I agree (Go to DMS)' to see following window:



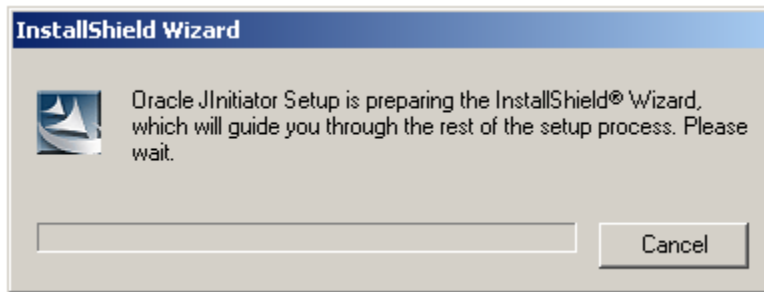
2.3 Click on the yellow bar to get options like follows:

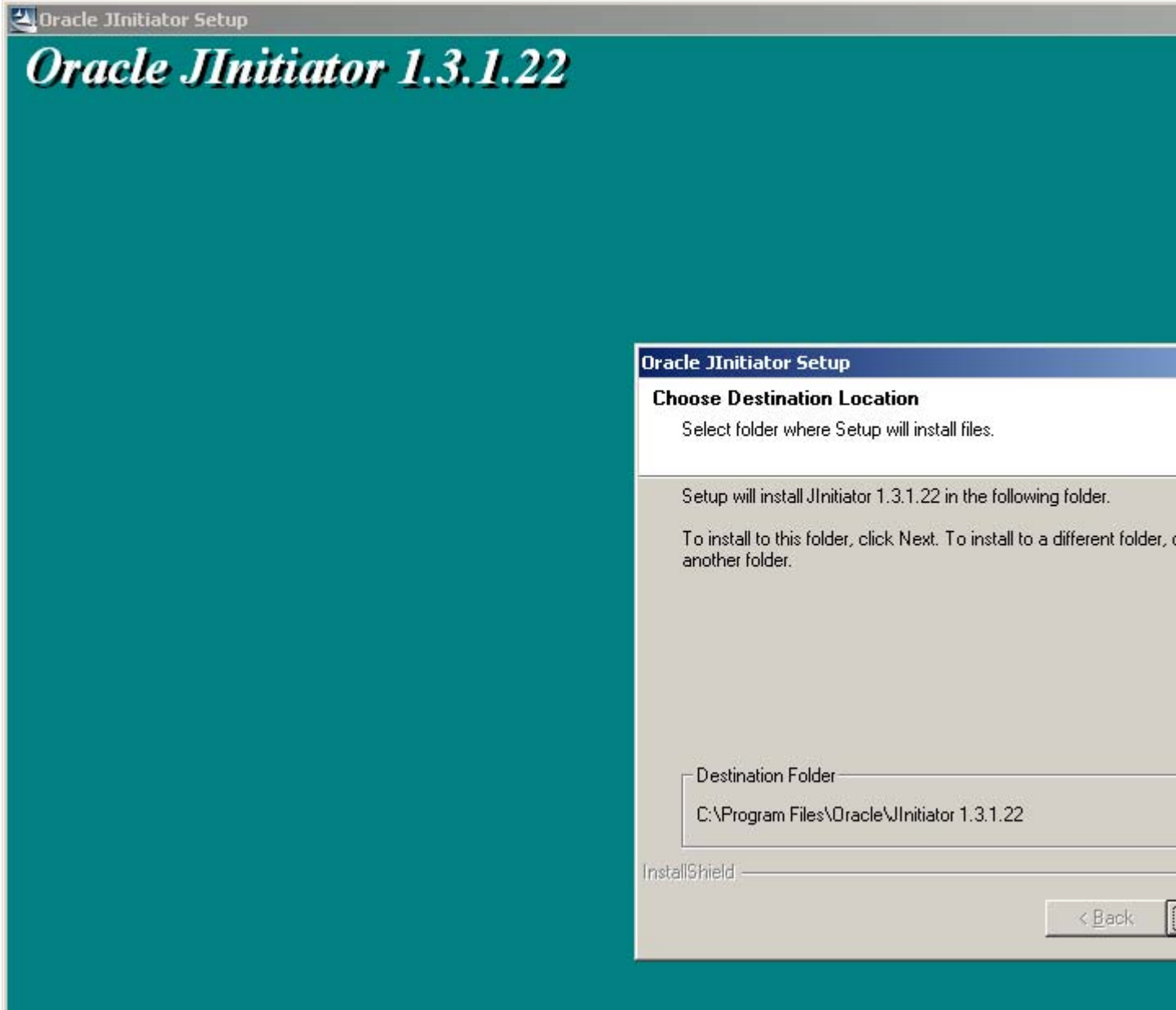


2.4 Click on the highlighted option above and Wait for some time and following window/box will appear:

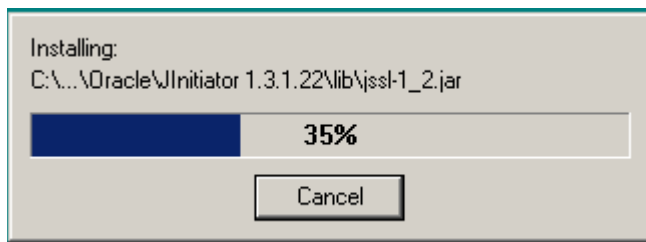


2.5 Click on 'Install', following windows will appear in sequence:

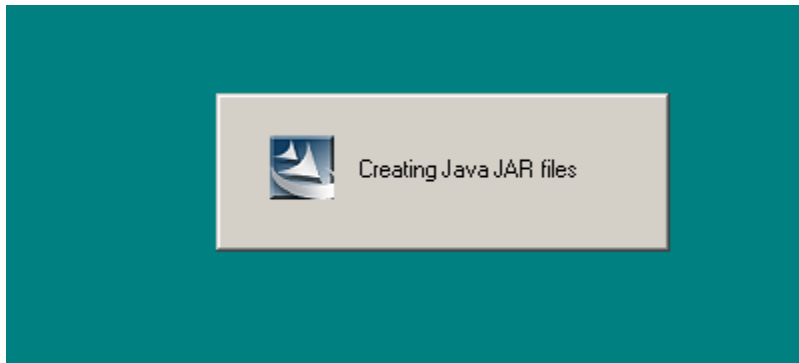




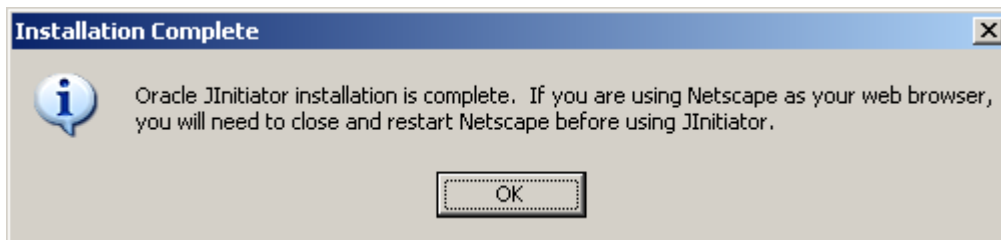
2.6 Click on 'Next' to get following status:



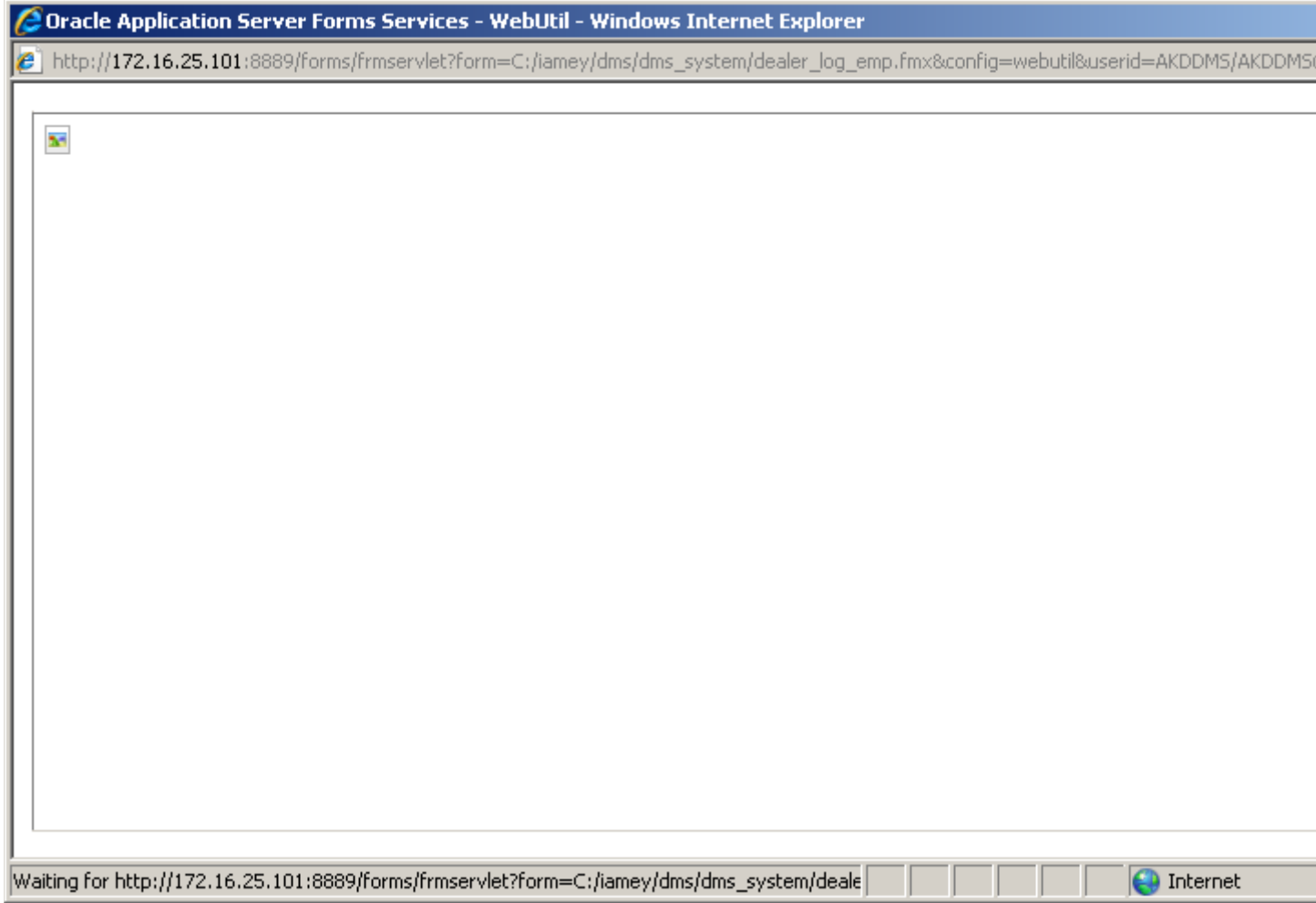
Wait for some time till this is getting completed:



Confirmation will occur:



2.7 Click 'Ok' on message to complete the installation. **Close the window –**

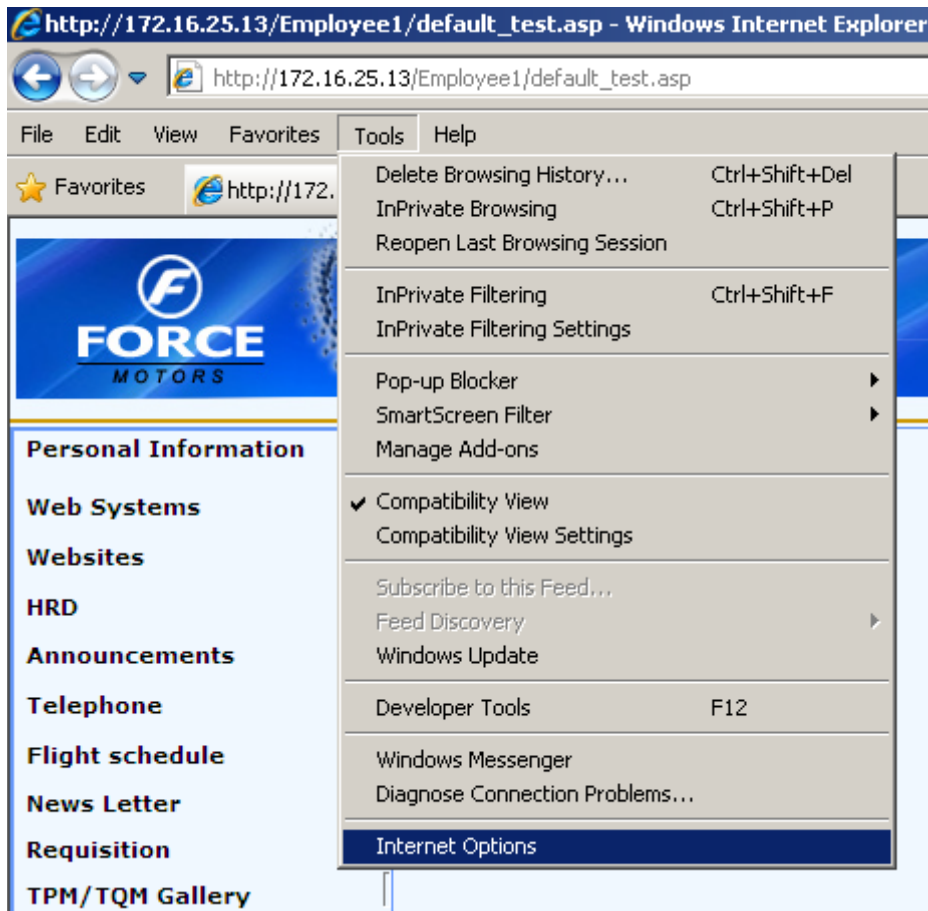


Step 3: Browser Setting

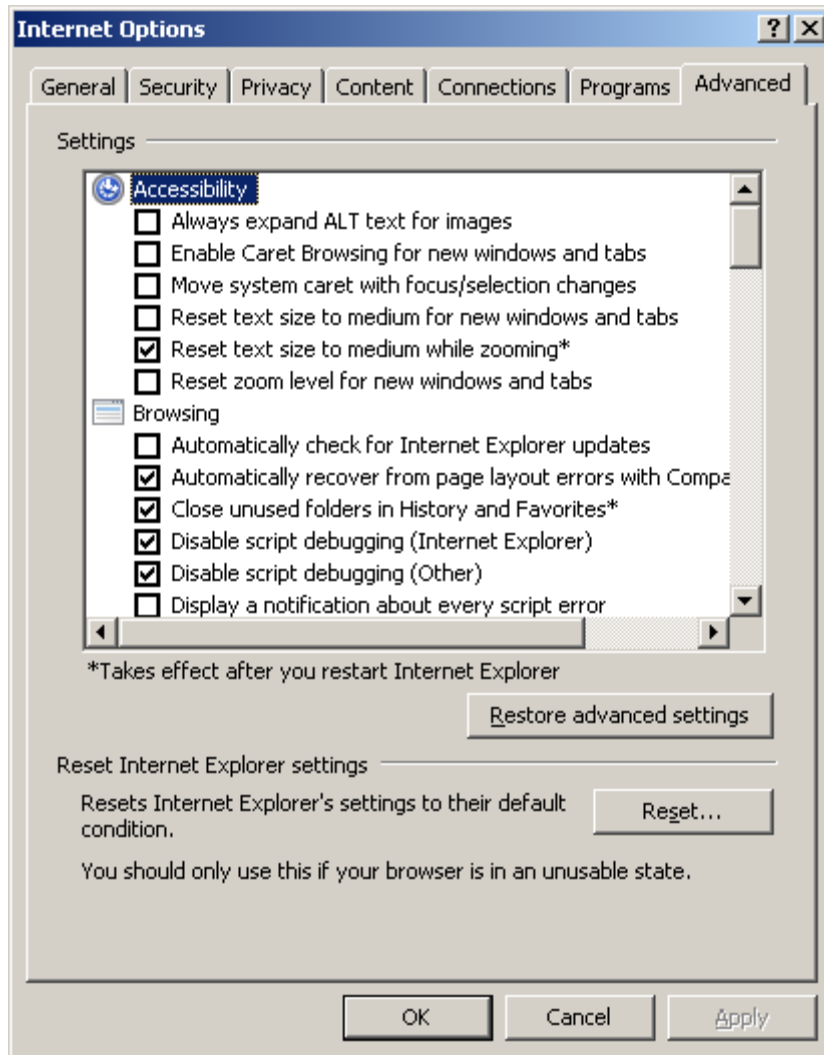
3.1 Open a blank browser session by clicking on IE8 Logo like highlighted below:



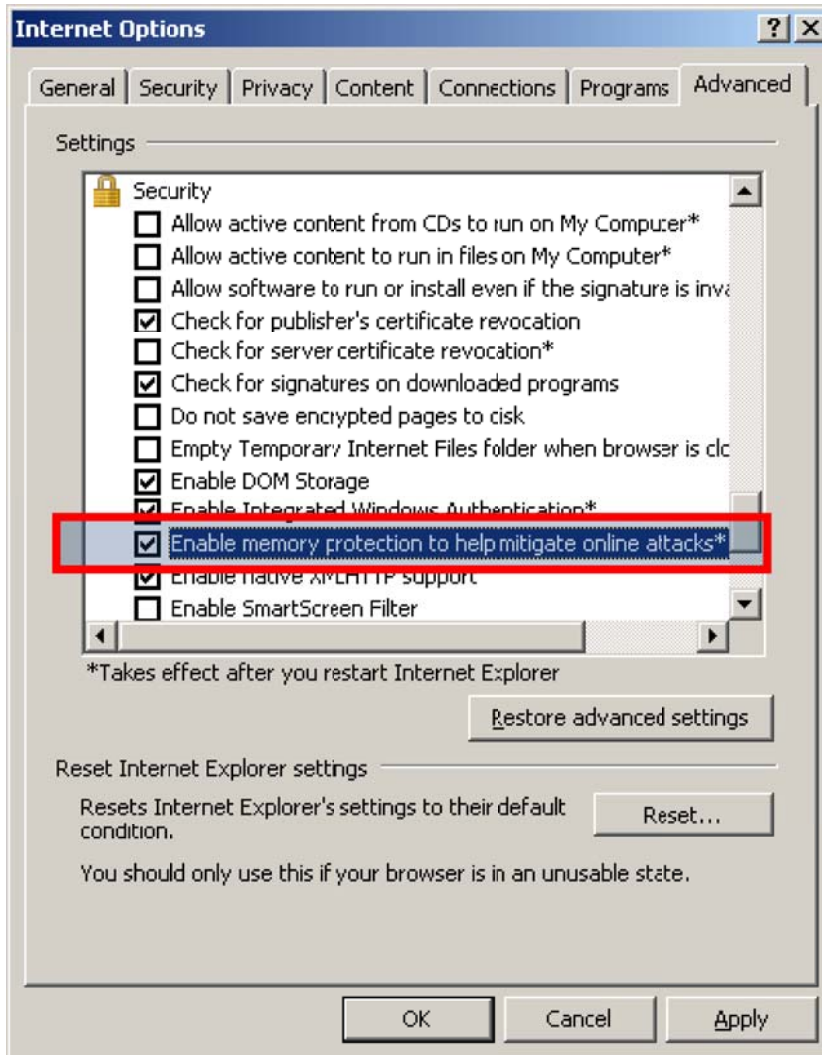
3.2 Go to menu 'Tools' > 'Internet Options':



3.3 Click on Internet Options to get following window, select '**Advanced**' tab:

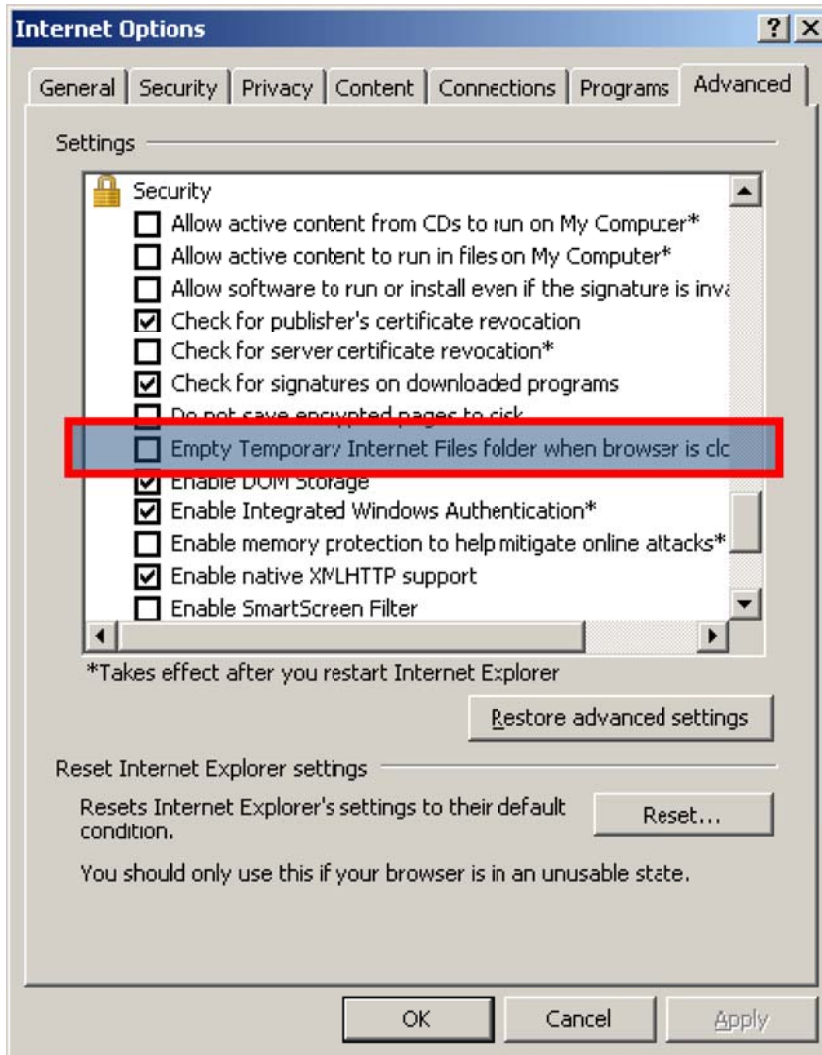


3.4 Scroll down to see 'Security' Group, Locate option 'Enable memory protection to help mitigate online attacks*':



3.5 By default, it will be checked (✓). Clear it off i.e. make it blank (unselected) and press on Ok button.

If it is disabled, you are not logged in as an Administrator. Please login as an administrator, and try this again.



3.6 Now, access the DMS with same link 'I agree (Go to DMS)'

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[I agree \(Go to DMS\)](#)

DMS will start working.

Step 4: Windows 7 Specific(Optional / Only in case of problem in installation):

- 4.1 If you are using Windows 7 Operating System, Confirm that above 3 steps are complete.
- 4.2 Close all browser sessions.
- 4.3 Copy JVM.dll file to location 'C:\Program Files (x86)\Oracle\Jinitiator 1.3.1.22\bin\Hotspot\'.
- 4.4 Try to open DMS. It would get started.

